



**Guest Terms and Conditions for Occupancy:**

1. You (our guest) agree that you will pay us (the Operator) the room rate for each day of your stay and any additional charges up until the time you advise that you have departed from our rooms.
2. You agree that any charge for services to you, not billed at the time of your departure, may be added to your account for settlement as arranged or may be charged to the same credit card used to pay the account at the time of departure or to the credit card used to guarantee payment of your account.
3. You agree that checkout time is 10:00am on the date shown for your departure unless we agree to another time.
4. You agree that the management, staff and agents of the operator of this tourist accommodation have the right of entry to your room at any time in order to ensure your safety, the safety of others guests at this property and ensure the amenity of the property.
5. You agree departure after that time may incur additional room charges.
6. You agree that we may apply a charge if your required check-in time requires us to keep the room empty on the previous day.
7. You agree to pay interim accounts when presented even though you may not have departed from our rooms.
8. You agree to advise us of any change in the number of persons using the room and agree to pay any additional charges for additional persons not included in the number stated at the time of registration.
9. You agree you are and remain personally liable to pay the total amount due on departure unless prior settlement arrangements have been accepted by us. If the settlement arrangements have not been met within 30 days of departure you agree to pay the total amount due on receipt of our invoice.
10. You agree to pay us for any excess cleaning, loss or damage to the room or equipment in the room during period of use including that resulting from, but not limited to, excessive cleaning requirements, smoking, missing equipment and physical damage.
11. You agree that the property and all facilities provided are in good working condition.
12. You agree to return the key and/or security card for the room at the time of your departure and agree to pay a charge for the replacement of keys you lose or fail to return same.
13. You agree any monies or other valuables, goods or vehicles that belong to you, brought in or on to the rooms, grounds or car park remain your responsibility and we are not responsible for their safekeeping.
14. You agree that in any case where you or any guest or family member brought onto the property by yourself causes unreasonable annoyance to another guest residing at the property and/or unreasonable disruption to the privacy of another guest residing at the property, we have the right to evict you and any member of your associated party.
15. You agree that in any case you or any guest or family member brought onto the property by yourself becomes unreasonably, abusive, destructive or offensive as a result of any activity, including but not limited to a high level of guest or family visitors, drug or alcohol use, we have the right to evict you and any member of your associated party.
16. You understand that there is a "no party" policy at this property.
17. You agree that the provision of accommodation at this property is for personal use and neither the accommodation provider, their management, staff or agents are responsible in any way or to any degree for any restriction which may inhibit or reduce your capacity to produce revenue or income whilst a guest at this property.
18. You agree that you will not engage in the provision of goods and / or services to the public from your room or any other area of the property.
19. You agree that you will not make any claim against us for any damage or loss to your goods or valuables, regardless of how or where the loss or damage occurred.
20. You agree that you will not make any claim against us for any loss of business, trade, revenue or income, regardless of how, when or where the loss has occurred.
21. You agree that regardless of your length of stay there is no tenancy or other rights created under any Landlord or Tenant laws and there are no such laws that apply to your stay. We grant you a license to stay in our rooms and you agree that we may terminate the license at any time without giving you a reason.
22. You agree that you will volunteer any information regarding your personal and professional activities which may place the accommodation provider, their management, staff or agents in breach of any legislation relevant to the operation of this business.
23. You agree that you will voluntarily vacate the premises upon the advice of any information regarding your personal and professional activities which may place the accommodation provider, their management, staff or agents in breach of any legislation relevant to the operation of this business.
24. You agree to receive commercial electronic messages from us in the future unless you advise us otherwise in writing.

We adhere to the National Privacy Principles relating to the collection of personal information. Information collected from you is required either to meet the requirements of State and or Federal legislation as applies regarding the maintenance of a guest register, for fire safety reasons, for billing purposes and to market our services to you. If you do not provide us with this information, we may be unable to provide you with accommodation. We will make this information available to third parties who assist us provide services to you, where required by law or to enforce our collection of amounts owing by you. You must advise us if any details on this registration card are incorrect. Personal information collected during your stay will be retained for the length of time necessary to comply with taxation and accounting requirements (usually seven years). You may request access to personal information we hold about you. We may recover our costs of providing this access to you. A charge will be levied if a copy of any documentation relevant to your stay is required after six months of your departure. Copies (other than electronic data) are generally not available after two years. We will not knowingly permit any misuse of this data. We will adhere to our Industry Association standards for use of any personal information.

I accept your offer of accommodation on the Terms and Conditions outlined above.

.....  
Signature